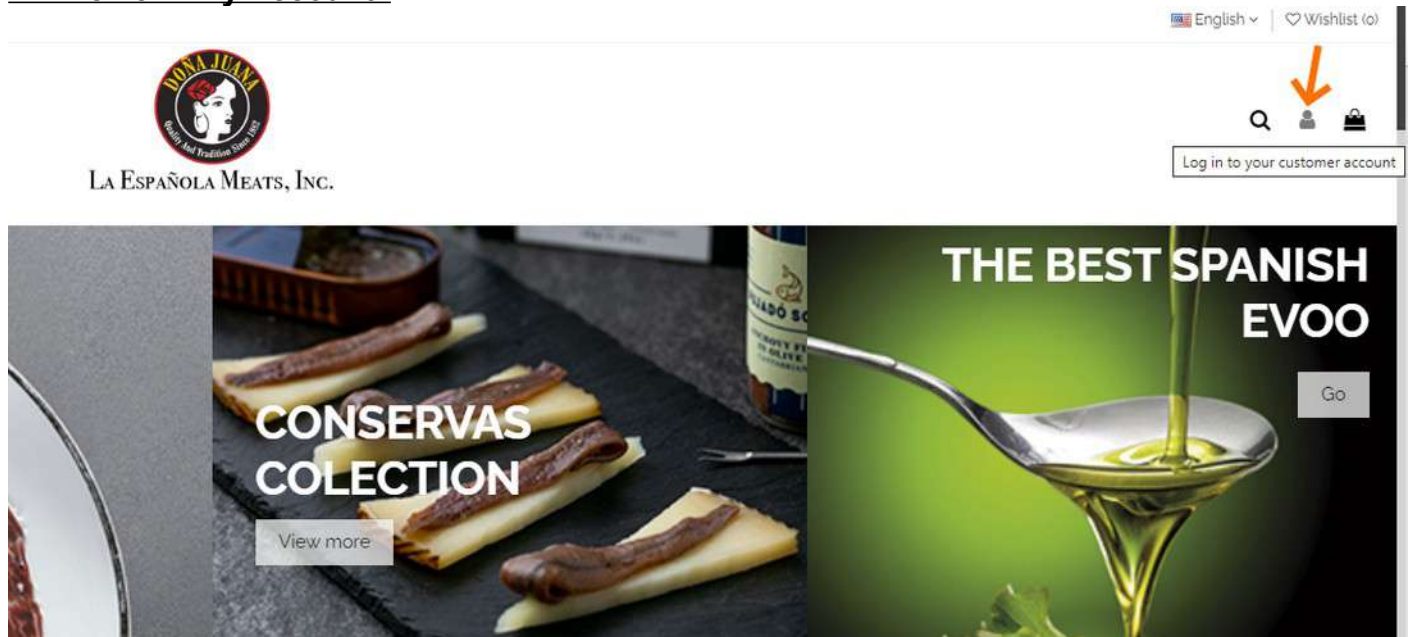
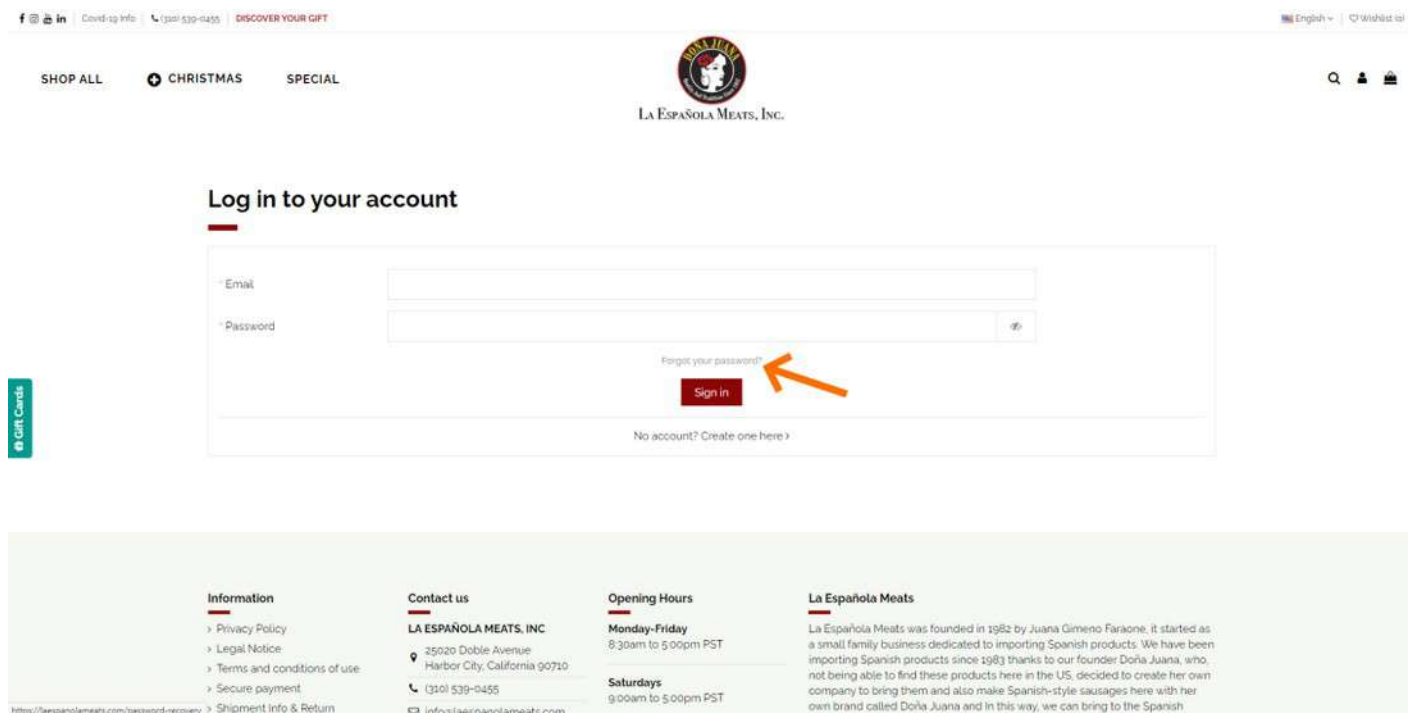


# Password recovery procedure

## 1° Click on "My Account"



## 2° Click on "Forgot your password?"



### 3° Insert your email account and click over "Send reset link" button

(0) 539-0455 | [DISCOVER YOUR GIFT](#)

CHRISTMAS

SPECIAL



LA ESPAÑOLA MEATS, INC.

## Forgot your password?

Please enter the email address you used to register. You will receive a temporary link to reset your password.

Email address

[Send reset link](#)

[< Back to login](#)

A confirmation email has been sent to your address from [orders@laespanolameats.com](mailto:orders@laespanolameats.com) and SUBJECT: [La Española Meats, Inc.] Password query confirmation.

### 4° When you receive the email. Click over the link



LA ESPAÑOLA MEATS, INC.

Hi

#### Confirmation of password request on La Española Meats, INC

You have requested to reset your **La Española Meats, INC** login details.

Please note that this will change your current password.

In order to confirm this action, click on the following link:

[https://laespanolameats.com/password-recovery?token=284d9e8f6ec1391d4b6921f90275c734&id\\_customer=2...?&reset\\_token=ccc2b97ea9296175c6fae522b515ee10061bcd25](https://laespanolameats.com/password-recovery?token=284d9e8f6ec1391d4b6921f90275c734&id_customer=2...?&reset_token=ccc2b97ea9296175c6fae522b515ee10061bcd25)

If you did not make this request, just ignore this email.

[La Española Meats, INC](#)

## **5° You will be redirected to a page where you can enter your new password**

*Enter your new password in the two existing fields and press the button "Change password"*

### **Reset your password**

Email address: yourmail@mail.com

New password

Confirmation

[Back to Login](#)

**\* You can access to your account with your new password**

## **PROBLEMS AND POSSIBLE SOLUTIONS**

### **1. I don't receive the confirmation email**

Check if the confirmation email is in the spam folder

### **2. Password error message when trying to modify the new password**

***The password you entered is incorrect.***

- Check that the old password ("Current password field") is correctly written respecting uppercase and lowercase, make sure there are no spaces in front of or behind the password.
- Clear your browser's cache (press F5)
- Access from another browser (Internet Explorer, Mozilla Firefox, Chrome...)

***\* If you still have problems let us know and we will modify your password for "123456" so that you can access and modify it.***